



Change in Security Procedure

Dear Owner,

Having peace of mind in our homes is of the utmost importance, and therefore security is always the top priority. Residents have expressed their concerns about waiting outside the main gate after hours, as this poses a potential hijacking risk. To address this, we have installed a new card reader outside the gate. This eliminates the need for a guard to walk out, get your card, and walk back to the internal reader before opening the boom, which in turn reduces the amount of time you need to wait outside.

New procedure

When approaching the entrance after hours, use the right-hand entrance as usual. You will notice the new card reader mounted on the pole on the right-hand side, near the Waters Edge sign. If the gate is closed, press the buzzer on the intercom to alert the guards to your presence so they open the gate. Out of consideration to the residents in Block 1, please do not hoot. Once the gate is open, swipe your access card against the card reader to open the boom. Note that it is important that you wait until the gate is completely open before swiping your card. Always check for oncoming traffic before driving through the boom. We will have a transition period for the next month, during which guards will still come out if residents are unsure of what to do.

Adhering to security policy

Residents are reminded of the importance of adhering to our security policy. If you ask the guards to break the rules for you, you are undermining the very policies we have put in place to protect you. Any person who wants to enter Waters Edge must swipe a valid access card, use the intercom system, or sign the visitors' register. Should any person verbally abuse or act belligerently towards the security guards for enforcing this policy, the owner of the responsible unit will be fined an amount not exceeding R 1,000.00 per instance.

Please contact George Rennie should you have any queries in this matter.

Yours faithfully,

Ross Jennings
Chairman

Waters Edge Home Owners' Association